

Chair:
Councillor Clare Kober

Deputy Chair:
Councillor Lorna Reith

INTRODUCTION

- 1.1 This report covers matters considered by the Cabinet at our meeting on 8 September 2009. For ease of reference the Report is divided into the Cabinet portfolios.
- 1.2 We trust that this Report will be helpful to Members in their representative role and facilitate a fruitful dialogue between the Cabinet and all groups of Councillors. These reports are a welcome opportunity for the Cabinet on a regular basis to present the priorities and achievements of the Cabinet to Council colleagues for consideration and comment. The Cabinet values and encourages the input of fellow members.

ITEMS OF REPORT

Community Cohesion and Involvement

2. ANNUAL REPORT FOR 2008-09 ON THE HANDLING OF CUSTOMER FEEDBACK, COMPLAINTS, COMPLIMENTS AND SUGGESTIONS AND MEMBERS' ENQUIRIES

- 2.1 We considered the annual report on the operation of the Council's corporate feedback and members' enquiries procedures which detailed the Council's performance, key achievements and developments in 2008-09. The report included the Local Government Ombudsman's annual review, which summarised the complaints received against the Council in the year, and any lessons learned. It also included the Council's response to the issues which the Ombudsman had raised. We noted that with regard to subject access requests the Council did not charge individuals for processing requests for access to the information held about them and it was proposed that a charge of £10 be made as permitted by the Data Protection Act.
- 2.2 We report that key achievements in corporate feed back and Members' enquiries over the last year included -
 - Improved performance to timescale at all complaints stages: target achieved for completion of stage 1 and exceeded for stages 2 and 3;
 - Improved and above target performance for completion of members' enquiries to timescale;
 - Fewer new complaints at stage 1 for the second successive year;
 - A 2% increase in satisfaction with complaint handling compared with 2007-08;
 - Improvement on already excellent response times to Ombudsman first enquiries;
 - A 12% increase in the number of compliments to staff from services users;
 - Receiving one WOW nomination/compliment for good customer service for every 1.4 complaints, a significant improvement on the 1.8 recorded in 2007-08;
 - Staff winning 165 national WOW! awards, a 211% increase on the 49 won the previous year.

3.3 Key points in the Ombudsman's annual review were:

- Highest numbers of the 235 enquiries and complaints received were Housing, including Homes for Haringey (90), and transport and highways (33 – all but one of which concerned parking)
- There was one finding of maladministration in a homelessness case, and in 53 of 119 investigation decisions (52%), the Council took action in response
- The Council's average of 17.2 days to respond to the Ombudsman's enquiries was 'an improvement on your already excellent response times...' (This was the best in London, the overall average being 31.3 days.)

While there were a number of significant improvements made during the year, the report also highlighted some issues that need to be addressed.

- 3.4 With regard to subject access requests under the Data Protection Act, individuals have the statutory right, subject to some exemptions, to access information that organisations hold about them (this applied to CCTV images as well as paper files and computer records). Last year the Council processed just over 200 subject access requests (SARs). Hitherto, the Council have not charged for processing SARs even though the Data Protection Act specified that organisations can charge up to £10. We report that we approved the recommendation that a charge of £10 be introduced for processing SARs in order to recoup some the postage and copying costs in processing them.

Enforcement and Safer Communities

3. NORTH LONDON WASTE PLAN PREFERRED OPTIONS

- 3.1 The Council will be aware that the North London Waste Plan is a joint waste development plan document being drawn up by Barnet, Camden, Enfield, Hackney, Haringey, Islington and Waltham Forest. We considered a report which advised us that the first stage - *Issues and Options* – had been the subject of consultation in early 2008 and the preferred options report was now ready for ratification by each borough before going to public consultation during October/November for a minimum of six weeks. The preferred options report set out a preferred approach on site allocation and established a policy and monitoring framework for the Plan.
- 3.2 We were informed that the Mayor of London had allocated to each borough an amount of waste, referred to as the apportionment, for which boroughs had to make site provision. The preferred approach was to meet the apportionment by safeguarding and, where appropriate, by intensifying existing waste management sites, re-orientating existing transfer stations into waste management sites and by identifying a small number of additional sites that might be used if the existing sites proved unsuitable.
- 3.3 The completion date given in 2008 for the Plan was December 2010. However, it was now likely to be November 2011 and as a consequence of this change the timetable had been provisionally revised and extended further into the 2011 financial year with small additional associated programme manager costs. There might be extra cost for the consultants commissioned to develop the Plan but this had not been confirmed at this stage. It was confirmed that appropriate approval for any additional expenditure would be sought.

3.4 Having noted that the Plan complemented but was different in scope to the North London Joint Waste Strategy drawn up by the seven boroughs and the North London Waste Authority, we report that we approved the Preferred Options report of the North London Waste Plan for the purpose of consultation and authorised the Assistant Director - Planning and Regeneration, in consultation with the Cabinet Member for Enforcement and Safer Communities, to agree any consequent minor changes prior to consultation. We also approved the supplemental Memorandum of Understanding which was set out as an Appendix to the report.

Housing

4. REVIEW OF DECENT HOMES PROGRAMME, PREPARING FOR HOMES FOR HARINGEY AUDIT INSPECTION AND REVIEW OF MANAGEMENT AGREEMENT

- 4.1 We considered a report which provided a review of Year 1 of the Decent Homes programme, including the summary outturn position against key indicators, lessons learned and how these had been incorporated into the programme for years 2-5. It also sought ratification of a decision to install the full I.R.S system which allowed residents to receive Freeview, Sky and Sky plus, Hotbird and Turksat. The report also informed us of Homes for Haringey's arrangements for re-inspection by the Audit Commission in 2010 and of the Management Agreement review, noting that the current agreement expired on 31 March 2011.
- 4.2 We noted that with regard to the Decent Homes Programme the success of Year 1 programme could be measured by performance against the following key indicators -
- 1,555 tenanted homes had been brought up to the Decent Homes Standard and works carried out to 367 leasehold units. This equated to 99% against the programmed target.
 - As at 31 March 2009, the overall level of non-decency had been reduced to 36.4% against the CLG agreed target of 36%.
 - Total expenditure in Year 1 was £29 million against a year end profile of £29.5 million or 98%.
 - Resident satisfaction averaged at 97% across the 4 contract areas. This could be broken down as follows: Hornsey 94%, Wood Green 97%, South Tottenham 100% and North Tottenham 98%.
 - The number of residents who had declined works in Year 1 was 63. These were defined as cases where contractors had been able to carry out essential works, such as double glazing and re-wiring, or where the tenant had declined kitchen and/or bathroom improvements; or cases where no essential works had been identified but the tenant had declined kitchen/bathroom improvements. Residents who had refused works had been written to in order to confirm their reasons for refusal. When refusal was due to difficult personal circumstances they had the option to ask to be re-instated in the programme at a later date.

- The number of 'no access' was 62. This included cases where no access had been provided for either surveys or works. Dedicated staff in the Asset Management team were working with local Tenancy Management officers, the contractors and residents on an individual basis to try to resolve 'no access' cases where possible. We had a legal right of access, and Tenancy Management were instructed to instigate appropriate legal action on the basis of breach of tenancy where appropriate.
 - Against the total number of units where access has been gained (over 5,000) the no access concerns were comparatively low and being managed.
 - The number of complaints received during Year 1 was 92, 47 of which were stage 0 complaints, 41 stage 1, and 3 stage 2. The majority of complaints were not about the actual works being undertaken as part of the Decent Homes programme. In many instances residents were complaining about repairs issues or when they were to be included in the programme. This low figure is testimony to the efforts made by the various site teams to resolve residents concerns before they felt a need to complain.
 - To date there had been one health and safety reportable incident. The contractors, and not the Council, were responsible for the health and safety of their work force and operated under the relevant regulatory requirements.
- 4.3 We also noted that Homes for Haringey were due to be re-inspected by the Audit Commission in May or June 2010 and the report outlined the preparation and plans to achieve at least a two star outcome which would in turn facilitate the continued release of Decent Homes funding. Homes for Haringey had commissioned an advice and assistance inspection of the cross-cutting Key Lines of Enquiries by the Audit Commission for October 2009.
- 4.4 A project management team had been established in June 2009, a project plan was in place and the project team was meeting monthly to review progress and ensure the project remained on track. The high level milestones for this project were detailed in the report as was the progress to date. During Quarter 3 (October – December 2009) evidence collection and updating of the Self Assessment would take place and improvement plans would be reviewed. During this period internal communications and a reality checking programme would be enhanced and from January 2010 external communications would commence and arrangements for getting staff and key delivery partners inspection-ready stepped up.
- 4.5 In April 2006, the Council had entered into a 5 year Management Agreement with Homes for Haringey under which the Council retained responsibility for strategic issues and delegated to Homes for Haringey the responsibility for the Housing Revenue Account, the management and maintenance of the Council's housing stock (for which a management fee was paid - to deliver improvement to all Council homes and to meet the 'Decent Homes' standard in Haringey). This agreement had secured Government funding of £198 million, for the purpose of delivering decent homes. Homes for Haringey have entered the fourth year of the agreement and a review is on going.

- 4.6 The Agreement would expire on 31 March 2011 and the 12 months notice that was required to extend or end the contract, fell on 31 March 2010. Provision existed for extensions of further periods of between three to 5 years, but not so as to extend the Term by more than five years in total. We were informed that the review of the Management Agreement with Homes for Haringey was timely for a number of reasons. Homes for Haringey had achieved 2* rating when last inspected in May 2007 and re-inspection was due next year. We were informed that Homes for Haringey was well placed to play a significant role in delivering the Council's housing strategy and to continue to deliver housing management to tenants and leaseholders.
- 4.7 We were also informed that the Council and since 2006 Homes for Haringey had been replacing existing communal aerials with I.R.S which allowed residents to receive Freeview, Sky, Sky Plus, and Hotbird and Turksat television channels with the appropriate equipment without installing their own satellite dishes. Homes for Haringey had recently re-tendered the work resulting in better value for money for residents and we were asked to ratify the initial in this respect so that the replacement work could continue.
- 4.8 We report that we noted the review of Year 1 of the Decent Homes programme, including the summary outturn position against key indicators, lessons learned and how these had been incorporated into the years 2-5 of the programme and the progress of Homes for Haringey's preparation for re-inspection by the Audit Commission in 2010. We also noted that it be noted that the existing management agreement which would expire on the 31 March 2011 was being reviewed by the Director of Urban Environment in consultation with the Cabinet Member for Housing with a view to allowing the extension of contract between the Council and Homes for Haringey for a further period of between three and five years.
- 4.9 We agreed that a further report be presented to us by December 2009 setting out the details of the changes/amendments made to the management agreement for our consideration and approval and we endorsed the decision to install the full I.R.S system which allowed residents to receive Freeview, Sky and Sky plus, Hotbird and Turksat be ratified.

5. BUILDING BRITAIN'S FUTURE – DEVELOPMENT IN NATIONAL HOUSING POLICY

- 5.1 We considered a report which updated us on recent developments in national housing policy being delivered via the Homes & Communities Agency (HCA) single conversation and the requirement for local authorities to prepare a borough investment plan for the delivery of housing and regeneration objectives leading to a Local Investment Agreement (LIA) between the Council and the HCA for 2010- 2014.
- 5.2 We noted that as part of the LIA delivery plan it was recommended that Council officers explore and recommend on options other than the traditional methods for housing supply and regeneration by detailed appraisal of local asset backed vehicles (LABV) as an additional method to deliver the Councils housing and regeneration objectives.
- 5.3 We noted the actions taken in progressing the HCA Single Conversation and the formulation of a borough investment plan for housing and regeneration and agreed that a further report be submitted following presentation of a draft plan to the HCA and

negotiation of the terms of a Local Investment Agreement (LIA). We also granted approval to the Director of Urban Environment, in consultation with the Chief Financial Officer, to carry out a detailed appraisal of the options and benefits of setting up Local Asset Backed Vehicles (LABV) as a method of taking forward the Council's major housing and regeneration objectives.

6. FIRE SAFETY UPDATE – SCISSOR BLOCKS IN HARINGEY

- 6.1 We considered a report which advised us that Homes for Haringey had an on-going programme for Fire Risk Assessments and had completed all assessments for the blocks of greatest concern to the Fire Brigade (high rise and sheltered stock). However, following the fire at Lakanal House in Camberwell, the Department for Communities and Local Government had asked all local authorities to provide them with additional information about a construction style described as scissor blocks. In gathering this information officers had reached a number of conclusions regarding work required in some of the Council's stock.
- 6.2 The fire at Camberwell had focussed attention upon the risk of fire spread in buildings of scissor construction, where the entry point to the dwelling lay on one side of the building, but the upper storey sat on the other side. Homes for Haringey were visiting maisonette blocks across the Borough to verify in which locations this type of design existed and at the time of our meeting officers had identified two estates where action was required:
- Broadwater Farm, 378 homes (42 in each of the nine blocks)
 - Campsbourne Estate, where there are 40 homes in Koblenz and Rhein Houses.
- 6.3 During the course of our deliberations it was confirmed that registered social landlords were being asked to carry out checks on their housing stock in the Borough. We report that we granted approval to the immediate release of an initial allocation of £500,000 for the current financial year to be funded from the HRA general balance and noted that officers would be developing a comprehensive programme for consideration in November 2009. We also authorised officers to undertake a comprehensive review of the remainder of the stock and report back to us in November 2009 to cover any maisonette properties.

Environment and Conservation

6. TRANSPORT PROPOSALS FOR 2010/11 – SUBMISSION TO TRANSPORT FOR LONDON FOR FUNDING

- 6.1 We considered a report which set out proposals for the Council's funding bid to Transport for London (TfL) for transport schemes for 2010/11. We noted that there had been significant changes to the way that TfL allocated its funding and this provided much more freedom to the Council to determine its transport priorities for expenditure. The report sets out the prioritisation process which had been followed, identified the key issues and the proposals for expenditure.
- 6.2 We also noted that our bid needed to be submitted by 21 September 2009 and the outcome of the discussion on the proposals which had taken place at the Haringey

Transport Forum was reported verbally at our meeting. TfL would assess our proposals to ensure that they were in general conformity with the Mayor's Transport Strategy and they would confirm allocations for all the programmes in November/December 2009.

6.3 We noted the new funding system for LIP submissions and we approved the submission to TfL as set out in the table below which reflects changes made at our meeting -

	Proposed Allocation	Comments
Neighbourhoods		
A406 Palace Gates area	£360,000	Continuing programme of traffic management/calming projects
A406 Bidwell Gardens area	£250,000	Continuing programme of traffic management/calming projects
Wightman Road	£100,000	Implementation of 20mph zone; completion of 2009/10 scheme
Tottenham Hale	£100,000	20mph zone
Hornsey Park	£150,000	20mph zone
Local safety schemes	£100,000	Comprising £100,000 funding switched from Corridors allocation
DIY streets	£85,000	Sustrans led initiative to enhance residential streetscapes. Project aimed at Carlingford Road and Langham Road in Turnpike Lane area
Electric charging points	£30,000	Including £27,000 funding switched from Corridors allocation
Cycle training	£65,000	Comprising £65,000 funding switched from Corridors allocation
Cycle parking	£20,000	
Shop mobility	£42,000	Comprising £42,000 funding switched from Corridors
Sub total	£1,302,000	
Reserve scheme		
Bounds Green	£260,000	
Corridors		
Tottenham High Road north of Bruce Grove	£420,000	Completion of town centre scheme inc. footway resurfacing, decluttering, replacement of guard rails, cycle stands
Wood Green High Road north of Wood Green station	£561,000	Inc. footway resurfacing, bus stop accessibility improvements, pedestrian accessibility improvements, street lighting, decluttering
Studies for High Road/Green Lanes	£50,000	
Sub total	£1,031,000	
Reserve scheme		
Muswell Hill to Turnpike Lane	£206,000	Including Muswell Hill roundabout
Smarter Travel		
School travel plans	£215,000	Inc. travel advisor post, newsletter, walk on Wednesday project, education projects, signage and lineage, school transition packs

Road safety ETP	£149,000	Road safety awareness project, child pedestrian trainer, road safety officer post, junior and senior citizen schemes
Workplace travel planning	£10,000	
Sub total	£374,000	Includes £76,000 switched from Corridors allocation
Reserve scheme		
School travel plans	£75,000	Including small scale engineering measures
Total [Corridors, Neighbourhoods, Smarter Travel] excluding reserve schemes	£2,707,000	
Local Transport Funding	£100,000	Including community transport
Total	£2,807,000	

Maintenance [Principal Roads and Bridges]

The table below provides indicative funding bids for maintenance.

Bridges	Indicative funding submission	Comments
Buckingham Road over rail	£900,000	Strengthening
Leaside Road over rail	£30,000	Waterproofing
Wightman Road over rail	£110,000	Strengthening
Muswell Hill Road over disused rail	£30,000	Replace deck and water proofing
Ferry Lane bridge over private access road	£8,000	Assessment
Ferry Lane bridge	£8,000	Assessment
Total	£1,086,000	
Principal Roads		
Park Road, N8 [Wolseley Road to clocktower]	£172,000	
High Road, N17 [Brantwood Road to Lordship Lane]	£150,000	
High Road, N22 [Civic Centre to Truro Road]	£150,000	
Total	£472,000	

Adult Social Care and Wellbeing

7. ADULT SERVICES ANNUAL STATUTORY COMPLAINTS REPORT 2008/09

7.1 We considered a report which advised us that in line with the Local Authority Social Services Complaints (England) Regulation, 2006, the Council was legally obliged to produce an annual report reviewing its complaints handling performance.

7.2 We were pleased to note that it had been an excellent year in terms of performance. 99% stage 1 responses had been completed within the 10 day timescale and 100% for both stage 2 and 3 whereas the performance target for 2008/09 had been set at 92%. The quality of responses had improved and many complaints had been responded to well within the 10 day requirement. This was central to continuing to improve 'service perception' and improve customer care practices. We were informed that monthly performance reports were submitted to the Directorate Management Team (DMT) and cascaded down to management meetings.

- 7.3 We were also informed that In order to ensure that we were responding to enquiries within timescale, weekly reports on outstanding complaints were submitted to the Service Leads and Service Managers to ensure effective closure of cases at early resolution stage and that efforts would continue to raise awareness of the Council's Feedback Scheme through publicity information.
- 7.4 We received the Annual Complaints Report and noted the performance for 2008/09 as well as the proposed initiatives for performance improvements.

8. CABINET RESPONSE TO SCRUTINY REVIEW OF DAY CENTRE TRANSPORT – ADULT SOCIAL CARE

- 8.1 We considered a report which proposed a response to the Scrutiny Review of Day Centre Transport (Adult Social Care). The review had examined the process whereby a centrally-based transport service had been delegated to front line services and whether that process had been successful, whether the outcome had provided improved service to day centre users and whether the decision to delegate the transport function had provided increased value for money.
- 8.2 We noted that while the Adult, Culture and Community Service had accepted the 10 recommendations in the Scrutiny Review without reservation 9 of these recommendations, might have financial implications. We report that in approving the response to the Scrutiny Review (which was set out in an Appendix to the report) we agreed that upon completion of these recommendations further reports should be submitted to us for consideration including a full assessment of the financial implications of the recommendations and options for funding as appropriate.

Children and Young People

9. CHILDREN AND YOUNG PEOPLE'S SERVICE CAPITAL PROGRAMME UPDATE

- 9.1 The Council will be aware that the Children and Young People Service's (CYPS) capital programme was agreed as part of the consideration of the overall budget package. We considered a report which provided us with a more detailed breakdown of the programme, including a full update of progress on the delivery of the Building Schools for the Future (BSF) programme, and a description of the projects to be undertaken to support the Primary Strategy for Change, for which full funding approval was received from the Department for Children Schools and Families (DCSF) in March 2009. In addition, the report considered the key risks in relation to the overall programme and recommended revisions to the programme to mitigate their potential impact.
- 9.2 We noted that the CYPS Capital Programme comprised the BSF programme which was delivering strategic investment in the secondary school estate, and the Primary and other CYPS capital programme, which covered investment in the Council's primary schools, Children's Centres and other Early Years provision, Youth Centres, and planned asset maintenance across the CYPS estate.
- 9.3 The Council's Capital Strategy for 2006-2011 identified a total capital investment need in relation to Children's Services of £317 million which included an assessment based on

the condition, suitability and sufficiency of the asset base employed in raising educational achievement, and covered all Secondary, Special and Primary Schools, nurseries and Children's Centres. The Council's Asset Management Plan was a key document which was informed by the strategy and underpinned this review of the capital programme.

- 9.4 Investment under the BSF programme totalling £214m was expected to address the majority of key suitability, sufficiency and condition issues within the secondary estate. Where additional condition works were recommended to be carried out alongside this programme to secure value for money and minimise disruption to service delivery, these had been included in the proposed programme for approval to proceed. At the time of our meeting, further work was required to determine whether the individual elements of these works should properly fall to be financed from the BSF programme contingency, the existing PFI lifecycle fund or direct school resources.
- 9.5 The Primary Strategy for Change submission provided an updated assessment of investment need in 2008 for the primary sector with a total proposed investment programme of over £100 million. However, the forecast resources available to address this need and set out in the proposed programme totalled just over £60 million. It also needed to be recognised that a significant proportion of these resources, and potential future funding was necessarily being used to contribute to the provision of sufficient of primary school places. This limited our ability to address existing backlog condition issues on the remainder of the primary school estate, with the consequence that the cost of remedying defects and bringing the assets back up to standard was likely to escalate. An updated estimate of the shortfall in relation to the need to invest in the primary sector alone of up to £40 million would therefore be a reasonable assessment of the current position.
- 9.6 We also noted that whilst at present some limited funding for the maintenance of Children's Centres was being supplied by DCSF Early Years Sure Start Grant, there was considerable uncertainty as to whether this funding would be sustained in the future. The maintenance costs of these assets were likely to form a future pressure on Council budgets for which a funding strategy needed to be developed.
- 9.7 An updated condition survey was being undertaken of the primary school and children's centre estate as part of the proposed programme to further inform asset management planning and prioritisation in the future. Updated condition surveys were to be undertaken of the secondary school estate in 2012 following completion of the BSF programme to inform future proposals for life cycle and facilities management of the estate post 2012.
- 9.8 An integrated team for the delivery of the BSF and CYPS capital programmes was established in January 2009 and programme delivery was managed using Prince 2 methodologies and was subject to robust governance and review processes, including Lead Member representation. The programmes were currently managed under the direction of separate programme Boards, with the BSF Board managing the BSF Programme, and the Pre School and Primary Capital Commissioning Board (PPS Board) dealing with all major non BSF related investment programmes. Delivery was also supported by a comprehensive programme support team, and the costs of delivery were fully included within the proposed programme.

- 9.9 The BSF capital programme was time limited programme covering the projects identified in the Outline Business Case submitted to DCSF in autumn 2006. The Primary and other CYPS capital programme was a rolling 3 year programme which covered a portfolio of projects which were individually commissioned in response to the strategic objectives of the Children and Young Peoples Plan and to specific initiatives as required. The PPS Board was developing a robust commissioning process to ensure that all relevant capital funding streams, project definition, and project management resources were co-ordinated to focus on the delivery of key objectives within the overall Children's plan, and that projects were properly scoped before being put forward for inclusion in the approved programme.
- 9.10 We report that we approved a revised BSF capital programme and associated funding proposals. We also granted approval to the revised Primary and other Children and Young People's Service capital programme and associated funding proposals and to a programme of works at secondary school sites.

10. CHILDREN ACT COMPLAINTS ANNUAL REPORT

- 10.1 We considered a report under the Children Act 1989 and the Children Act Representations Procedure which covered complaints made about social services provided under the Act such as the delivery of services, care and supervision, social work court reports, adoption and decision making. Complaints might be made by children and young people, their parents or those with parental responsibility, foster carers, special guardians and prospective adopters.
- 10.2 The report outlined the three stages of the Children Act complaints process. It covered -
- the numbers and types of complaints;
 - the outcomes of complaints and stage of the process reached;
 - the timescales they were completed in;
 - a summary of the data available on complainants, such as age, gender and ethnicity;
 - learning or service improvements that have taken place following a complaint;
 - information about expenditure;
 - information about advocacy services provided under the regulations.
- 10.3 Information about complaints made to the Children and Young People's Service which were dealt with under the Council's corporate procedures had been included in the Annual Report on Customer Feedback and Members Enquiries reported at item 2 above. We report that we noted the performance for dealing with complaints made under the Children Act procedures in the year 2008/09.

Leisure, Culture and Lifelong Learning

11. LORDSHIP RECREATION GROUND RESTORATION

- 11.1 We considered a report which provided us with an update on the continuing progress of the Lordship Recreation Ground Restoration Programme.

11.2 We noted that the total cost of this project as at 23 June was projected as £6,820,000 and that funding secured to date totalled £1,546,000 as detailed below -

• LBH PBPR agreed funding	£665k
• LBH (Parks improvement programme capital allocation)	£46k
• Heritage Lottery Fund (HLF)	£235k
• GLA	£400k
• Environment Agency	£200k
• Total secured funding relating to HLF eligible works	£1,546k

11.3 Bids were to be submitted or final notification received in the coming months for the following funding streams:

• Interreg (bid to be submitted)	£1,115k
• LDA (awaiting confirmation)	£50k
• SITA (bid to be submitted)	£50k
• Veolia (bid to be submitted)	£150k
• BIFF Award (bid to be submitted)	£50k
• HLF Stage 2 (see below)	£3,859k
• Total	£5,274k

11.4 Heritage Lottery Funding was dependent on a successful assessment of progress made to date. HLF had been involved in the project throughout the design phase and it was considered unlikely that funding would not be agreed. However, in order for this funding to be secured HLF would require the full value of the project to be funded. The unfunded gap at the time of our meeting, based on costs at 30 June 2009, was £1,415k, i.e. those items listed above as awaiting confirmation or bid submission.

11.5 In order to secure HLF funding all bids must be confirmed and the remaining £1,415k funding gap secured. This would result in a delay to the project of approximately 6 months. HLF were thought unlikely to rescind their offer during this period assuming all other project milestones had been met. The alternative would be for the Council to underwrite the funding shortfall in this period, pending confirmation of external funding.

11.6 We report that we noted the Programme's progress to date and the key challenges which remained.

12. FOOTBALL DEVELOPMENT PLAN

12.1 We considered a report which sought our approval to the adoption of a revised Football Development Plan and Action Plan and to a programme of investment in upgraded facilities across the Borough.

12.2 We also noted that discussions had recently taken place between the Tottenham Hotspur Foundation and the Council's Recreation Service about moving towards a new commissioning role for football provision arising from which we asked that the Foundation be invited to give a presentation at a future meeting of the Cabinet on their role and the benefits to the Council and local residents particularly children and young people.

- 12.3 We report that we approved indicative priority ratings for the proposed improvement schemes detailed in the report and we approved in principle an approach recommended in the Football Development Plan of seeking to achieve more effective use of existing assets, particularly school changing provision. We also agreed that schools should be supported to encourage greater community access to on site football and ancillary facilities as well as to the future development of the relationship with the Tottenham Hotspur Foundation as proposed in the report.

Resources

13. TREASURY MANAGEMENT REVIEW UPDATE

- 13.1 We reported to the Council on 30 March 2009 that we had agreed to accept all of the recommendations from the Price Waterhouse Coopers review of the Council's treasury management functions in respect of investments and particularly in relation to the investment of funds in Icelandic banks and that a report on progress would be prepared to update us in six months time.
- 13.2 We considered a report which informed us that subsequently the Audit Commission had also carried out a review looking at the 127 English local authorities with deposits of nearly £1 billion in Icelandic banks. The Audit commission themselves had £10 million of deposits in two Icelandic banks. A number of recommendations were made for Central Government, the Chartered Institute of Public Finance and Accountancy (CIPFA) and for Local Authorities themselves. The recommendations for local authorities closely followed the work PWC had done at Haringey and all of these actions were to be reported separately to the General Purposes Committee. The full set of recommendations was reported to the Audit Committee and these were being followed up as part of the normal quarterly monitoring process.
- 13.3 The Council's external auditors, Grant Thornton, had reviewed the treasury management arrangements as part of the Use of Resources assessment after October 2008 in accordance with instructions from the Audit Commission. Although no specific recommendations were made as a result of this review it was highlighted as a key action area in the Council's Annual Audit and Inspection letter and says:
- In light of the Icelandic banking crisis, the Council needs to ensure its Treasury Management strategy continues to form a robust member led process for protecting the Council's financial assets
- 13.4 This issue was highlighted in the Council's Annual Governance Statement (AGS) for 2008/09 as a significant issue for action going forward. The AGS, signed by the Chief Executive and the Leader, formed part of the Council's Statement of Accounts and was agreed by the General Purposes Committee on 25 June 2009.
- 13.5 We report that we noted the progress against the action plan arising from the recommendations of the previous review all of which had been implemented.

14. THE COUNCIL'S CORPORATE INSURANCE ARRANGEMENTS

- 14.1 We considered a report which outlined recent developments regarding the cessation of operation by the London Authorities Mutual Limited (LAML) following the outcome of litigation, along with the background, objectives and timeline for the placing of alternative insurance arrangements via a consortium purchasing arrangement.
- 14.2 The original decision to participate in LAML had been made in October 2006 but following its cessation the Council needed to obtain further interim and longer term insurance cover in order to ensure its risks and liabilities were appropriately managed. It would not be possible to procure suitable replacement longer term insurance cover for 1 October 2009, based on the time requirements of EU procurement regulations, and therefore an extension of the existing temporary cover, previously agreed via LAML and Charles Taylor Consulting, was required.
- 14.3 We were informed that procurement of insurance services via a purchasing consortium with other London boroughs was considered to represent the most effective means of securing longer term value for money for the Council since the cessation of LAML. The procurement of corporate insurance cover was a key decision as the costs of such contract(s) would exceed £500,000. If a standard procurement approach was being undertaken, the approval and award of any contracts would be within the remit of our Procurement Committee. However, the report was brought to us in order to seek approval for a variation to the standard procurement procedures and a waiver of current standing orders and Contract Procedure Rules. Under Contract Procedure Rules 7.02 (a), the Cabinet may approve the waiver.
- 14.4 We noted the outcome of the legal challenge to LAML together and the claims brought against the Council by Risk Management Partners. We also noted that short term temporary insurance cover was in place up to 30 September. We report that we agreed to a waiver of Contract Standing Orders and to the delegation to the Chief Financial Officer of authority to approve the detailed arrangements for the extension of temporary insurance cover from 1 October 2009 until the commencement of the replacement longer term contract. We also granted approval to the long term procurement of Insurance Services via a purchasing consortium and to the delegation to the Chief Financial Officer in consultation with the Cabinet Member for Resources of authority to agree the detailed arrangements for participation in a purchasing consortium and the procurement of replacement insurance cover, including the award of the contracts.

Leader

15. THE COUNCIL'S PERFORMANCE: APRIL – JUNE 2009 (PERIODS 3 – QUARTER 1)

- 15.1 We considered a report which presented on an exception basis financial and performance information for the year to May 2009 and asked us to agree budget virements in accordance with financial regulations.
- 15.2 We noted some highlights against targets were as follows -

- Local monitoring shows good performance on street and environmental cleanliness for litter, detritus, graffiti and fly posting.
- The percentage of young people not in education, training or employment in June is 7.5 against a stretch target of 10.4%.
- The number of carers receiving needs assessment and a specific carer's service or advice and information is better than the target.
- Sport and leisure and library usage continues to exceed target.
- Average re-let times for local authority dwellings improved to 31.6 days in June against a target of 31 days.

15.3 We also noted areas where targets were not being met were:

- Levels of recorded offences of serious violent crime and knife crime rates were higher than targets set.
- Performance on initial assessments in time for children's social care were below target.
- Household waste sent for recycling remained below the 32% target.
- Average time for processing new benefit claims and change events improved to 26.7 days in June but remained above the 17 day target for 2009/10.
- The number of working days lost to sickness improved slightly to 8.74 in the rolling year. This remained short of the 8.5 day target.

15.4 With regard to the Council Plan we were informed that good progress had been reported against activities in the current Council Plan. Of 149 actions detailed in the Council Plan, at the end of the first quarter (April-June 2009), 119 (79%) were reported as on target, 30 (20%) were reported to have some minor issues but the reported due date would still be met. Only one project reported major issues that were likely to affect completion by the original reported due date. This was completion of children centre phase 3 developments. A revision had been made to the location of the new main site which would require further consultation. Project plans were being amended to reflect this and bring delivery back on profile. This programme should be back at Amber status by next quarter.

15.5 The overall revenue budget monitoring, based on the June position, showed that the General Fund was forecast to spend £3 million above budget, after taking into account the possible use of £1 million of the general contingency. Children and Young People Services (CYPS), Adults, Culture and Community Services (ACCS) and Corporate Resources were each projected to overspend and the reasons for the projected variations were detailed in the report. The increase of £1 million from last month was in the Children's Services and was related to increased numbers of looked after children. The possible use of the contingency was flagged up and therefore the net overspend remained at £3 million. There were also some budget pressures outlined in the report that services were seeking to contain within the budget. The position at period four (at the end of July) has been taken into account in the financial projections.

15.6 We were informed that the dedicated schools budget (DSB) element of the overall Children & Young People's Service budget was projected to spend at budget while the

net revenue projection with respect to the Housing Revenue Account (HRA) was to achieve the budgeted surplus of £0.7 million. The aggregate capital projected position in 2009/10 was to under spend by £1.9m (1%). The reasons for this projected variation the majority of which was in ACCS were detailed in the report. This projection included the recommended re-profiling of the capital programme in CYPS including Building Schools for the Future (BSF) as set out in item 9 above.

15.7 Financial regulations require that proposed budget changes be approved by the Cabinet. These are shown in the table below and fall into one of two categories:

- Budget virements, where it was proposed that budget provision be transferred between one service budget and another. Explanations are provided where this is the case;
- Increases or decreases in budget, generally where notification has been received in-year of a change in the level of external funding such as grants or supplementary credit approval.

15.8 Under the Constitution, certain virements are key decisions. Key decisions are:

- For revenue, any virement which results in change in a directorate cash limit of more than £250,000; and
- For capital, any virement which results in the change of a programme area of more than £250,000.

Key decisions are highlighted by an asterisk in the table.

15.9 The following table sets out the proposed changes. There are two figures shown in each line of the table. The first amount column relates to changes in the current year's budgets and the second to changes in future years' budgets (full year). Differences between the two occur when, for example, the budget variation required relates to an immediate but not ongoing need or where the variation takes effect for a part of the current year but will be in effect for the whole of future years. Proposed virements are set out in the following table –

Revenue Virements							
Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Reason for budget changes	Description	
4	CR	Rev*	790		Corrective Budget Realignment	£170K to be achieved from increased chargeable hours. £620k Restructuring of Corporate Legal Services.	
4	PP	Rev*	800		Corrective Budget Realignment	Haringey Forward budget funded centrally.	
4	PP	Rev*	1,710		Various 2009/10 Grant Allocations	Government Office for London awarding £165K share of funding from the Migration Impacts Fund. Home Office grant allocation of £1262K for the Drug Intervention Programme. Youth Justice Board funding of £30k for Keeping Young People Engaged. Youth Justice Board	

4	PP	Rev*	620		2009/10 Grant Allocations	Funding arrangement between NHS Haringey and the Drug and Alcohol Action Team as per section 256 of the National Health Act.
4	UE	Rev*	1,557		2009/10 Project Allocations	Allocation of NDC funding to Succession and Legacy arrangements (£579k), Management and Administration (£400) and 24 individual projects (£578k).
4	UE	Rev*	1,045		Corrective Budget Realignment	Loss of Housing and Planning Development Grant (£450k), Neighbourhood Renewal Fund (£100k), planning income (£215k) and other spending pressures (£280k).
4	UE	Rev*	(1,045)		Corrective Budget Realignment	Freeze on recruitment (£691k), reduction in project money in Business Enterprise and Regeneration (£211k) and other reductions (£143k).
4	HRA	Rev*	125		Corrective Budget Realignment	Reduction in Hostel income due to a number being converted to general needs accommodation.
4	HRA	Rev*	(125)		Corrective Budget Realignment	Increase in income for General needs accommodation.
Capital Virements						
Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Reason for budget changes	Description
4	UE.		446		Detailed allocation of GAF Round 3 funding	Marsh Lane Green Park - Ferry Lane Towpath (£50k), Stonebridge Lock feasibility (£150k), Stonebridge Lock Car Park (£50k), and Marsh Lane Green Route (£50k). Green Link - contribution to LDA scheme (£60k). Down Lane Park to be managed by ACCS (£86k).
4	UE.		(397)		Funds not needed in the current financial year	Capital carry forward requests from 2008/09 agreed by Cabinet relating to a number of schemes where the Planning, Regeneration and Economy Service now advise that these funds are not needed in the current year: Tottenham High Road - funding deadline is March 2012 (£260k); Myddleton Road - funding deadline is March 2013 (£100k); Bruce Grove - funding deadline is June 2010 (£37k).

16. URGENT ACTIONS IN CONSULTATION WITH CABINET MEMBERS

17.1 We were informed of the following actions taken by Directors in consultation with Cabinet Members under urgency procedures -

Director of Urban Environment

Changes to Strategic and Community Housing Service's Lettings – Approval to a change of policy by the introduction of auto-bidding for households living in temporary accommodation in order to facilitate the rapid reduction in the use of temporary accommodation.

Draft London Housing Strategy: Formal Consultation – To approve the formal response to the Draft London Housing Strategy.

16. DELEGATED DECISIONS AND SIGNIFICANT ACTIONS

16.1 We were informed of the following significant actions taken by Directors under delegated powers -

Director of Children and Young People's Services

Haringey Sixth Form Centre – Re-modelling of Accommodation

Lancastrian and Vale School – Boiler Replacement

Gladesmore School – Boiler Replacement

Building Schools for the Future – Fortismere School – Advanced Works Package

Connexions Haringey Service – Extension of Contract

Director of Corporate Resources

E-Payment Project – Civica Licence Upgrade